

Pioneer Central School District

ParentCONNECTxp

Communication Between Parents and Schools

Register today at <http://www.pioneer.wnyric.org>

DETAILED INSTRUCTIONS TO HELP YOU SIGN UP TODAY!

Step#1: Register yourself in ParentCONNECT:

- Open Internet Explorer, Netscape or AOL Internet Browser
- Type <http://www.pioneerschools.org> and hit the Enter Key
- Select the Grades option on the upper right corner. Click on the ParentCONNECT logo to enter. Click "Yes" to get past any security messages.
- Click "Register"
- Fill out both Parent Information and Student Information parts of the form, following examples that are given. List **ALL** of your students here. Click "Submit."

Step #2: Pick up your password:

- Within 2 working days, **you can pick up your User ID and Password at any of the buildings your child(ren) attends. You will be required to show a picture ID for verification.** If you have any questions regarding this procedure or anything about ParentCONNECT, please call the **Information Technology Services office at 492-9318** and we will be happy to assist you.

Please DO NOT register more than once!

Step #3: Login to Parent Connect:

- Open Internet Explorer, Netscape or AOL Internet Browser, Type <http://www.pioneerschools.org>
- Select the Grades option on the upper right. Click on the ParentCONNECT logo to enter. Click "Yes" to pass any security messages, then click "Login."
- Type in the User ID and the password you picked up from the school office. Click "Login."

*****It is now IMPORTANT for you to change your password:**

- Click on "Settings" in the top right hand corner of the screen
- Type in a new password, then type it in again to confirm.
- Under Alert Notifications check any "wanted" boxes. Click on "Apply."
- You are now ready to explore your child's records! Hit the Back button in your browser to get back to the main page.

PARENT CONNECT FREQUENTLY ASKED QUESTIONS

Use the ParentCONNECT link at <http://www.pioneer.parents.wnyric.org>

Who is eligible to use ParentCONNECT?

All parents/guardians that have legal rights to view their children's school records. Students are NOT allowed to register themselves to access this site.

Can more than one parent/guardian have access to a child's record?

Yes. Each parent/guardian can register individually and will receive his/her own unique password, if they have legal rights to view their child's school records.

Can I reach ParentCONNECT from any computer?

Yes. You can use any computer with internet access to view the ParentCONNECT website.

How secure is the information?

ParentCONNECT information is a mirror copy of the actual school records, and sits completely separate from any live school data. It is a snapshot of the school information which is made available through the password-protected Internet connection. Changes to ParentCONNECT do not change actual student data.

How current is the information on ParentCONNECT?

The ParentCONNECT website is updated every night. This provides you with the latest available information.

What do I do if I feel that the ParentCONNECT student information is incorrect?

Contact your child's school at (716)492-9300.

Some students seem to have more information available than others?

For some classes, the scope of the information is somewhat limited as some teachers post grades intermittently. This year, all teachers in grades two through twelve are using the electronic gradebook that links to ParentCONNECT.

The assignments points don't seem to add up to the student's grade?

Due to weighting factor in grading, the value of any one grade may be subject to change when total points are accumulated at the end of the term. If parents have questions regarding student grades or assignments, please contact the individual teacher.

What do I do if I lose my password or have problems accessing the ParentCONNECT site?

Email your request to jwitter@pion.wnyric.org or phone Pioneer Central School's Information Technology Services department at (716)492-9318 between 8:00 a.m. and 4:00 p.m. so that we may reproduce the password information and send it to the school office. You can then pick it up at the school office, of which ever building your child attends, after showing your picture ID. NO passwords will be given over the phone or via email.

What do I do if I need to add a student to my ParentCONNECT account?

Email the student's name, grade level, and building to jwitter@pion.wnyric.org.

What do I do if I get "locked" out of my ParentCONNECT account?

As a security measure, if you have three failed attempts at inputting your username and password, the system will lock you out from accessing your account. This protects you from having someone sit down and continually try to guess your password. The system will automatically reset itself within 1 hour. There is NO need to contact anyone about this problem.